

## **RESERVATIONS AND DEPOSITS:**

1. Please see (Deposits and Refunds) listed in the footer of the website.

## **2. PAYMENT:**

E-transfer/Paypal assumes your authorization to take payment confirms your acceptance of these Terms & Conditions and your reservation Final payment is due 90 days prior to departure (an email reminder will be sent). By advancing the final balance of payment to Cari Sutcliffe.

You accept that remitted funds are fully non-refundable and acknowledge that it is the travellers' responsibility to consult government websites and to voluntarily participate with full awareness of the inherent hazards and risks involved in travel. It is with your complete free will that you choose to join your chosen yoga retreat.

## **3. TRAVEL ADVISORIES AND IMPEDIMENTS:**

We reserve the right to operate our retreat with an altered itinerary should a government advisory or restriction of entry be issued for a country/geographical area included in our original program, or in the event that conditions in the field or other logistical considerations (disruption to transportation infrastructure, alterations to transportation schedules, quarantines/government travel restrictions, civil unrest, etc) render a specific location either impractical, impossible, or illegal. This may occur at late notice or while the tour is in progress. As such, we strongly recommend that you purchase travel insurance that covers you for any costs associated with itinerary adjustments, as these costs will not be reimbursed by Cari Sutcliffe, nor will any necessary omissions be refunded. Very rarely we are forced to cancel tours before departure for reasons commonly referred to as "force majeure" (please refer to section "Cancellations, Refunds & Transfers"). A small number of our retreats travel to places where existing advisories are in place. By advancing a deposit to Cari Sutcliffe Yoga you acknowledge your full awareness that any visited country(ies) may have a travel advisory issued by DFAIT Canada and/or the US State Dept, and that it is with your complete free will that you join that specific retreat. It is the traveller's responsibility to consult government websites and to voluntarily apply to participate with the knowledge of the inherent hazards and risks involved in travel.

## **4. TRAVEL INSURANCE AND SUITABILITY [FORMERLY "FITNESS & MEDICAL INSURANCE"]**

Trip cancellation and interruption insurance is optional but highly recommended. Travel insurance offers peace of mind and financial protection against unforeseen events that might prevent your travel or completion of your trip. Cari Sutcliffe Yoga requires that all passengers be medically insured. You are responsible for making yourself aware of your insurance policy's coverages and exclusions, including any such exclusions that may apply to specific countries or regions.

## **5. CHANGES TO ITINERARY:**

All itineraries should be considered “tentative.” Though we take great care to ensure the accuracy of our itineraries at times, circumstances beyond our control may necessitate changes to yoga retreat content and changes in retreat dates. In the case of content change, you must refer to the retreat itinerary. In the case of a shift in dates, we will notify you as early as possible of such changes so that necessary adjustments can be made. Changing conditions in the field may also necessitate itinerary modifications after the trip has departed. Yoga guests are responsible for all increased costs associated with en route itinerary changes or changes in means of conveyance, hotels, Land Only clients will be responsible for any costs associated with changes to the yoga retreat/ start/end points.

## **6. SPECIAL REQUESTS:**

Hotel check-in on the first day of the tour will be in accordance with the hotel's usual check-in times. Though we will request early check-in for early arrivals, we regret that this cannot be guaranteed. We will attempt to accommodate any special requests by notifying our suppliers in writing; however, we cannot guarantee that such requests—room locations, adjoining rooms, seating requirements and meal requirements for flights or hotels, etc—will be adhered to by our suppliers. Any dietary restrictions communicated to us are noted with respect to included meals on tour; however, we cannot guarantee that dietary needs or restrictions can be accommodated, nor will we be liable for any failure to accommodate or fulfill such requests

## **7. LAND ARRIVAL ONLY PARTICIPANTS:**

Late arrival to the accommodation/ retreat all charges are the responsibility of the guest (s). Notification of a guaranteed departure will be made no later than 90 days prior to scheduled departure. You will be responsible for any costs incurred should your flight arrangements be delayed, or should we have to change the tour start/end points or dates after the tour has been guaranteed.

## **8. ARRIVAL AND TRANSFER INFORMATION:**

It is your responsibility to provide us with your air schedule prior to your departure so we can confirm your arrival. Land Only passengers are not entitled to arrival or departure transfers unless paid for separately. Land and Air passengers are entitled to transfers; if Land and Air participants arrive early / leave late, we will include your transfers only if extra hotel nights are booked through Cari Sutcliffe Yoga.

## **9. CLIENT INFORMATION AND TRAVEL DOCUMENTS:**

You will be responsible to provide correct information regarding personal details (passport name, address, contact information) and flight information (if applicable). We will not be responsible for costs incurred due to incorrect, incomplete or inaccurate information. You must have a valid passport for international travel. Your passport should be valid for at least six months beyond the date you expect to return home. You are responsible for arranging visas or travel permits, if applicable. Medical vaccination certificates may be required for entry in some countries. Under normal circumstances you will receive your final tour documents two weeks prior to departure unless delayed by a supplier providing information or documentation.

## **10. PASSENGER RESPONSIBILITY:**

Trip members assume responsibility to select a trip most appropriate to their physical abilities and may be required to complete an online "Self-Assessment Form." Members are also responsible for studying pre-departure information; for bringing all necessary equipment and clothing, and must abide by Cari Sutcliffe Yoga. We reserve the right to refuse the application of anyone and/or expel any yoga guest member whose conduct is incompatible with the interest and well being of others. Participants withdrawn will incur any costs associated with removal will be borne by the guest.

## **11. OUR RESPONSIBILITY:**

Cari Sutcliffe Yoga assume no responsibility in connection with any injury, illness, death, loss, accident or delay which may be occasioned either by reason of defect or through the acts of default of any company or person engaged in carrying out arrangements of the retreat. No responsibility is accepted for any changes in schedule or other events resulting from improper health certificates/inoculations for travel documents or as any act of any seasonal variation, labour strike, civil disturbance, political unrest and natural acts. We cannot guarantee that accommodations, ground transportation, airline, ferry, rail, cruise ship or similar service will be exactly as outlined in the general catalogues, day-by-day itineraries or other promotional literature. Extreme care is taken in the contracting of all services, however we cannot be responsible for the errors or omissions of the suppliers or services. In the unlikely event that a supplier fails to honour their contract with us, we reserve the right to alter, change or cancel such services outlined in our literature. When such a change occurs, we will endeavour to substitute comparable services, although we will not be liable for any difference in the quality or enjoyment. Tourism is still developing in many destinations, and thus facilities and services may be under construction and repair. We will endeavour to alter trip arrangements should we be forewarned of such occurrences.

## 12. LIMITATION OF LIABILITY:

You are aware that, during the trip in which you are choosing to participate, you are subjecting yourself to certain risks including, but not limited to: forces of nature, infectious diseases, travel in remote areas and wilderness terrain, and transportation by air, train, automobile or other conveyance. You are aware that medical services and facilities may not be readily available throughout the duration of the trip and recognize that such risks may be present at any time during the trip.

You are further aware that we act only as agent for the owners, contractors and suppliers providing means of transportation and/or all other related travel services and assume no responsibility howsoever caused for injury, loss, damage or death to person or property in connection with any service resulting directly or indirectly from: natural events, detention, annoyance, delays and expenses arising from quarantine, strike, theft, failure of any means of conveyance to arrive or depart as scheduled, civil disturbance, government restriction or regulation, discrepancies of change of transit or hotel services, over which we have no control.

You understand that if any trip has to be delayed because of weather, road conditions, flight delays, cancellation of common carriers, sickness or other contingencies for which we cannot reasonably make provision, the cost of your delay and/or replacement is not included in the trip fees. All payments must be paid locally. In consideration of, and in part payment of, the right to participate in the trip, you will fully assume all risk of the above hazards and hereby release and discharge Cari Sutcliffe Yoga from all actions, claims or demands resulting from your willing participation in the trip. You are aware that this is a release of liability and a contract between you and Cari Sutcliffe Yoga and that you accept it of your own free will.

This agreement shall serve as a release for you, your heirs, administrators, executors and for all members of your family including any minors accompanying you.

Trip members grant Cari Sutcliffe Yoga permission to take a photographic record of its trips for promotional and commercial use.



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